

GOVERNMENT OF THE DISTRICT OF COLUMBIA
DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	Community Support Systems, Inc
Contact Person(s)	Monique Joseph, Program Director, Community Support
Phone Number	202-509-9551
Email Address(s)	mjoseph@innovativebusinessservices.org
Provider Services Reviewed	In-Home Supports, Respite Hourly,
# Individuals Reviewed by Service	In-Home Supports - 2 Respite Hourly - 1
Annual PCR dates	11/16/2015 - 11/18/2015
F/U Review Date(s)	N/A
Annual Report Date	12/07/2015
F/U Report Date	N/A

The overall results on initial review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
In-Home Supports	All Q/A Indicators	71/75	259/271	96%	20/20	100%
	Critical Indicators	27/27	135/135	100%		
Respite Hourly	All Q/A Indicators	24/24	86/86	100%	9/10	90%
	Critical Indicators	8/8	40/40	100%		
Organizational		Organizational Outcomes Score				

		# Yes/Total	Points Yes/Total	%
	All Q/A Indicators	37/39	113/123	92%
	Critical Indicators	9/11	45/55	82%

Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
In-Home Supports	11/16/2015 - 11/16/2016	Annual
Respite Hourly	11/16/2015 - 11/16/2016	Annual